

# Window Treatment Care

All Empire Today® Window Treatments can be easily cleaned. Following these basic care tips will help keep them beautiful years after installation.

Window Treatment Cleaning Tips

- Dust regularly
- Lightly vacuum with a brush attachment
- Cleaning will vary depending on your product
- Follow complete care instructions of manufacturer, which will be provided during your appointment

### CLEANING INSTRUCTIONS

Hunter Douglas window treatments are designed to require minimal care and cleaning that may include regular dusting and periodic vacuuming.

<u>Dusting</u>. Regular, light dusting maintains a like-new appearance of most blinds, shades, sheers, shutters and window panels. CAUTION: Do not use magnetic cleaners such as a dusting mitt on light-dimming fabrics. This will damage the light-dimming backing.

<u>Vacuuming</u>. Vacuum gently using the brush attachment on any vacuum cleaner. Most products may be vacuumed using a vertical stroke. EXCEPTIONS: Do not use a brush attachment or long vertical strokes to vacuum Luminette® Privacy Sheers as these actions will crease the fabric. Also, do not vacuum Architella® Elan® and Architella Elan Eclipse® fabrics.

**Blowing**. Use a can of compressed air or a hair dryer (non-heat setting) to dust off selected window coverings.

Care and cleaning guidelines are also found on each respective product page within the **Manuals** tab. Note these guidelines are applicable to products purchased in the U.S. only.

## REMOVAL INSTRUCTIONS

Instructions on how to remove your Hunter Douglas product from the window frame are found on each respective product page within the **Manuals** tab in the **Operation Manual**. Click here for a complete list of operation manuals listed by product.

#### HOUSEHOLD CLEANING PRODUCTS



Not all Hunter Douglas window treatments can be spot cleaned. Due to the nature of spot cleaning, download our <u>Care & Cleaning brochure</u> to determine if this process is safe for your product.

If spot cleaning is an option for your product, we recommend using a mild detergent (no additives and non-abrasive) and a clean, white cloth. The spot cleaning process is described for each individual product on its respective product page within the **Manuals** tab in the **Operation Manual**.

#### RECOMMENDED PROFESSIONAL CLEANING METHODS

Hunter Douglas acknowledges these cleaning methods as being safe and effective for specific Hunter Douglas products purchased in the U.S. only. Reference the **Operation Manual** within the **Manuals** tab for individual product cleaning information.

Injection/extraction cleaning. This type of cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove your window treatments. NOTE: Do not use this method to clean fabric-covered head rails or fabric-covered valances. A dry method is recommended for these along with certain fabrics.

Ultrasonic cleaning. Professional ultrasonic cleaning is recommended for several products. This method involves immersing the product in a tank of cleaning solution.

#### LOCATE A PROFESSIONAL CLEANER

Hunter Douglas acknowledges most cleaning methods as being safe and effective. We cannot, however, attest to the quality of equipment or services provided by any independent cleaning facility.

To locate businesses that utilize recommended professional cleaning methods, check the online yellow pages for local services in your area. Or contact one of our professional Customer Information Product Specialists at (800) 789-0331 for more information.

#### METHODS FOR REMOVING BUGS

To prevent damage to delicate fabrics, resist the urge to use any type of stick, wand or handle to push out pests that are caught in your window shades. We recommend gently blowing them out using a can of compressed air or a hair dryer on a cool setting.